Afbeelding met wiel

Automatisch gegenereerde beschrijving User Manual Rollator

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Version: 1.1 - 13-10-2023  
  
**70510550** Rollator - charcoal black UDI 08719956881022   
**70510560** Rollator - forest green UDI 08719956881039  
**70510570** Rollator - sequoia red UDI 08719956881046 **User Manual Rollator**

# INTENDED USE

Designed to assist the user in walking, resting, and carrying groceries indoors and outdoors on flat surfaces by one person with limited mobility with a maximum weight as stated in this manual.

The intended user must have the necessary physical, visual, and cognitive skills to use the rollator safely. If in doubt, please get in touch with Vitility.

It is essential that the user reads this manual and understands the safety recommendations given in this manual before using the product. Reading this manual prevents possible injury to the user or bystanders and damage to the rollator or surrounding property.

Designs and specifications are subject to change without notice.

# GENERAL EXPLANATION REGARDING YOUR ROLLATOR

* 1. **Parts of the rollator**

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| --- | --- | --- | --- |
| 1 | Handle | 7 | Back wheel |
| 2 | Brake lever | 8 | Back strap |
| 3 | Seat | 9 | Adjustment knobs (height) |
| 4 | Key/wallet storage bag | 10 | Zipper |
| 5 | Frame side | 11 | Grocery bag |
| 6 | Brake pad with rotary knob | 12 | Front wheel |

# General explanation about the function and possibilities of your rollator

The rollator is designed for indoor and outdoor use. The rollator has been specially developed so that it can be adapted to each individual user. Your rollator is a medical product and is not a standard consumer product. You must follow this manual to ensure proper, optimal, and safe use of your rollator.

# SAFETY REGULATIONS

We accept no responsibility for personal injury or property damage that may occur during any use that does not comply with laws or regulations. When used correctly, the rollator is a highly safe and stable product. However, it is possible that the rollator is not used correctly, which can lead to dangerous situations.

# General safety instructions

Protect your rollator by checking it regularly. When a part of your rollator does not function properly, this can lead to dangerous situations. You must keep your rollator in good condition to ensure safe use.

# Warnings for safe use

- Avoid using your rollator on the road. Use the sidewalk if possible.

- Do not use your rollator in the sand, rough terrain, wet and slippery surfaces, or surfaces with little grip.

- Do not drive into curbs.

- Never connect anything to the wheels.

- Use the brakes when you are in or on an elevator and when you want to get out;

- The maximum load capacity is indicated on the retail packaging and in the technical information of this manual.

- Carrying out unauthorized modifications or using non-official parts will void the warranty and increase the risk of damage.

- Do not push the rollator too far in front of you, as this may cause a fall.

- Before using your rollator, always check that the brakes work perfectly.

- Check whether the folding mechanism is locked correctly when unfolding the rollator.

- Use the parking brake when you stop or park.

- Make sure the height is suitable for the correct posture.

- When folding and unfolding the rollator, ensure you do not get your fingers between moving parts; this may cause injury.

- Do not use the rollator to transport people or heavy loads.

- Do not let children play with your rollator.

- Do not use the rollator if the brakes do not work.

- The rollator does not intend to move while you are sitting.

- All wheels must always be in contact with the floor during use. This ensures that the rollator is well-balanced.

- The brakes must be locked before using them.

- Do not use your rollator if it is damaged or malfunctions.

# INSTRUCTIONS FOR USE

This rollator is designed for people with limited walking distance, balance disorders, or other limitations that limit a normal standing posture. The rollator increases your mobility.

# Walking with the rollator

When you walk with your rollator, make sure you walk in a fully upright position, with the rollator close to your body (see Image 1 and 2). Walking in this way provides the best support and safety. You have the correct body position following this sequence to move with the rollator.

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| Img. 1 | Img. 2 |

# How to deal with sidewalks and uneven surfaces

* Do not drive into curbs.
* Always inspect the slope for hazards, holes, or slippery and uneven surfaces before continuing.

**Up the sidewalk**

If you want to go onto a sidewalk, follow the steps below.

1. Step with your foot on the stepper, see section 5.11 so that the front wheel lifts off the ground;
2. Carefully roll the rollator forward;
3. When the front wheels are above the pavement, you can lower the rollator;
4. Now, you can push the rollator forward and place the rear wheels on the pavement.

# Down the sidewalk

If you want to go down a sidewalk, follow the steps below.

1. Step with your foot on the stepper so that the front wheel lifts off the ground;

2. Carefully roll the rollator forward;

3. When the front wheels are off the curb, you can lower the rollator;

4. Now, push the rollator forward and place the rear wheels back on the ground.

# INSTRUCTIONS FOR USE AND INSTALLATION OPTIONS

# 5.1 Technical information

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| Total height (surface up): | 86 cm - 92 cm adjustable |
| Total lenght: | 68.5 cm |
| Total width: | 68 cm |
| Seatheight (surface to seat): | 56 cm |
| Folded height: | 47 cm |
| Folded lenght: | 75 cm |
| Folded width: | 25 cm |
| Maximum user weight: | 120 kg |
| Netto weight rollator | 9.3 kg |
| Bag load (KG) | 1. kg |

**5.2 Unfolding and folding the rollator**

You can fold your rollator. In the folded position, the rollator remains standing, making it easy to transport.

When folding or unfolding the rollator, ensure you do not get caught between moving parts!

**5.3 Attach back strap**

* The back strap is supplied separately in the box. This must be attached to the inside of the handles before use.
* Slide the clip over the attachment point. (see image 3).
* Check if the strap is tight.

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| Img. 3 |

**5.4 Unfold wheels**

The next step is to unfold the wheels (see image 4 and 5).

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| Img. 4 | Img. 5 |

# 5.5 Unfold the rollator

* Make sure you are standing behind the rollator;
* Grab the sides of the seat (tubes) and move them apart (see image 6);
* Push both sides down so that the rollator unfolds (see image 7). If you hear a click, the rollator is fully unfolded.

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| Img. 6 | Img. 7 |

# 5.6 Fold the rollator

* Make sure you are standing behind the rollator.
* Pull the strap up to fold the rollator (see image 8 and 9).
* Tilt the rollator down (see image 10 and 11)

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| Img. 8 | Img. 9 |
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| Afbeelding met wiel, persoon, transport, kleding  Automatisch gegenereerde beschrijving |  |
| Img. 10 | Img. 11 |

# 5.7 Using the brakes

Your rollator has two types of brakes. The driving and parking brake.

While driving: When you must slow down while pushing the rollator, squeeze the brake lever to reduce your speed; (see image 12).

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| Img. 12 |

* Be careful not to push the rollator while squeezing the brake lever. Attempting to do so will cause tire and brake damage.
* As mentioned in paragraph 3.2, do not use the rollator if the brakes are defective!

# 5.8 Parking brake

* Push the brake lever to engage the parking brake (see image 13).
* When you hear a click, the parking brake is active.
* Squeeze the brake lever to release the parking brake. You will also hear a click.



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| Img. 13 |

# 5.9 Adjust brake pads

* Check that the brake pad brakes the wheel when the brake levers are squeezed.
* If it clamps the wheel sufficiently so that the wheel stops, you do not need to do anything more; if the brake block does not brake the wheel sufficiently, you must go through the following step:
* Turn the dial counterclockwise to release the brake quickly (see image 14 and 15). Be careful not to unscrew the brake pad too far, as this may affect the parking brake's functionality.
* If the brake block clamps the wheel too much (or if the rollator does not engage the parking brake as a result), this can be remedied by turning the knob clockwise. Ensure the brake pad brakes the wheel sufficiently when squeezing the brake levers.

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| Img. 14 | Img. 15 |

# 5.10 Using the seat

* Check that the parking brake is engaged before sitting on the rollator.
* Make sure you sit with your back to the direction of travel.

# 5.11 Using the stepper

As mentioned earlier in the manual, a stepper is provided on your rollator. The stepper is designed to handle obstacles.

* Step on the stepper with your foot (see image 16).
* This creates a leverage effect.

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| Img. 16 |

# 5.12 Adjusting the height of the push handles

# To make optimal use of your rollator, you can adjust the height of the handles.

# Press the buttons on the inside of the frame (see image 17).

# Pull or push the handle to raise or lower it until you find the right height.

# Slide the handle so that the button locks with a click. The handle cannot move after this (see image 18).

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| Img. 17 | Img. 18 |

# Transport and transit in the car

Your rollator is designed to be transported by car. With the lifting handles, you can quickly get your rollator in or out of the vehicle. See Chapter 5.5 & 5.6 for an explanation of how to fold and unfold the rollator.

# Maintenance

• Before each use: check the brakes for proper operation.

• Weekly: inspect brake adjustments and check tire pressure (if applicable).

• Monthly: inspect and lubricate hinge points, including fastenings. Check wheel bearings for proper operation and lubricate if necessary. Check joints for play and, if needed, adjust/tighten and lubricate. (Minor maintenance)

• Annually: thoroughly inspect the entire device for wear, cracks, and check its functionality. Evaluate critically which parts should be replaced preventively to ensure reliability until the next maintenance service. (Annual Service/Major Maintenance)

• After use in a humid environment: dry the device with a dry cloth or chamois.

• Regularly, depending on usage: clean. Preferably wash and dry it with car shampoo. Under no circumstances should you clean your device with household cleaning/degreasing agents. This can compromise the moisture-resistant properties of the protective layer on your rollator and negate the effectiveness of the various lubricants.

# Product identification

# A label is attached to the rollator to trace your product at all times, with the production date and batch number displayed. This label can be found on the frame near the right rear wheel; (see image 19).

# *Model: (manufacturer part number)*

# *LOT No.: (The traceable number for production date and batch number)*

# *Revision: (Version from production)*

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| Img. 19 |

 MIXED.Industries B.V., Lovense Kanaaldijk 45-4, 5013BJ Tilburg, The Netherlands

**Vigilance and disposal**

Report any serious accident occurring in relation to the device to your competent authority and to the manufacturer. Observe applicable local laws for disposal.

**Warranty conditions**MIXED.Industries BV, established in Tilburg in the Netherlands (hereinafter "Vitility"), in its capacity as manufacturer, gives a warranty on the Rollator it produces (hereinafter: "product") under the following provisions:

1. The general warranty period for the first owner (hereinafter: "customer") is 24 months, counting from the date of purchase.

2. Vitility gives a two-year warranty on the frame against material and construction defects under normal use and maintenance, counting from the date of purchase.

3. The warranty entitles you to repair, not to exchange or take back a product.

4. In the event of a repair, the customer will arrange for the transport of the product to and from the store where it was purchased (the “supplier”). The supplier will arrange for repairs in consultation with Vitility.

5. The guarantee can only be invoked if the customer, together with the defective product, provides a copy of the purchase receipt with date of purchase and a clear description of the complaints to the supplier.

6. If necessary, Vitility will arrange the transport of the product from the supplier to Vitility and vice versa at its own expense and risk, but only if the repair is covered by the warranty.

7. The warranty period is never extended, not even in the case of repairs.

8. The guarantee is not transferable and can therefore only be invoked by the first owner.

9. The guarantee does not affect the rights that the customer has under the law.

10. Parts that are subject to wear and tear are not covered by the warranty. This means that, for example, wear on brakes, bearings, bent and/or broken brake cables, etc. are not covered by the warranty because they depend on use and/or intensity of use.

A warranty period of 6 months applies to the various accessories available for the Vitility rollator models.

The warranty does not apply in the following situations:

a) Iif the customer himself, without the prior written consent of the supplier, has set up changes or repairs or has had them implemented;

b) When defects have arisen due to the neglect of an accident and/or use or maintenance deviating from what is shown in the manual;

c) If the serial number has been damaged or removed;

d) If the damage to the product is the result of normal wear and tear.